

CLAIMS SUBMISSION REQUIREMENTS

Dear Claimant,

The following documents must be submitted in order to process the claim:-

Claim Type : TOTAL & PERMANENT DISABILITY BENEFITS

1. Total And Permanent Disability Benefits Form (Complete By Claimant) - enclosed
2. Total And Permanent Disability Benefits Form (Complete By Doctor In-charge) – enclosed
3. Copy of I/C (Life Assured)
4. Copy of Salary Slip (Member)
5. Police Report (if any)
6. SOCSO Offer Letter
7. Termination of Service by the Employer

Note: Kindly certify true copy on all documents that are not original. The supporting reports listed in No.6 and No. 7 must be obtained in order to process this claim without any interference or need for further queries by the insurer. Hence, by providing these reports at the first submission, you will assure the claims process will be faster. In any circumstance these reports are not available, kindly provide a letter from the doctor confirming the non-existence of this report

Note: No liability is admitted by issuing this claim form

The completed documents can be returned to your union/organization or to us at:

PSM ASSOCIATES SDN BHD

Wisma PSM

No. 17B, Jalan Bangsar, 59200 Kuala Lumpur.

Tel : 03-22821616 (Hunting Line)

Fax : 03-22821919

H/Phone : 012-3072811 (Office)

TOTAL AND PERMANENT DISABILITY BENEFITS CLAIM FORM
BORANG TUNTUTAN FAEDAH HILANG UPAYA TOTAL & KEKAL



| | | | |
|--------------------------|----------------------|--|--|
| Policy No. No. Polisi | <input type="text"/> | New NRIC No. No. KP Baru | <input type="text"/> - <input type="text"/> - <input type="text"/> |
| Policy No. No. Polisi | <input type="text"/> | Old NRIC/Birth Certificate/ Passport No. | <input type="text"/> |
| Policy No. No. Polisi | <input type="text"/> | No. KP Lama/Sijil Kelahiran/No. Pasport | <input type="text"/> |
| Policy No. No. Polisi | <input type="text"/> | Name of Life Assured Nama Hayat yang Diasuranskan | <input type="text"/> |
| | | Handphone No. No. Telefon Bimbit | <input type="text"/> - <input type="text"/> |

A. LIFE ASSURED'S PARTICULARS BUTIR-BUTIR HAYAT YANG DIASURANSKAN

| | |
|--|--|
| 1. Current correspondence address <i>Alamat surat-menyurat terkini</i> | 1. <input type="text"/> |
| 2. Occupation and exact duties <i>Pekerjaan dan kerja sebenar</i> | 2. <input type="text"/> |
| 3. a) Employer's/Business Name <i>Nama majikan/syarikat</i> | 3a) <input type="text"/> |
| b) Company Registration No. <i>No. Pendaftaran Syarikat</i> | 3b) <input type="text"/> |
| 4. Employer's/Business's full address <i>Alamat lengkap majikan/syarikat</i> | 4. <input type="text"/> |
| | Postcode <i>Poskod</i> : <input type="text"/> |
| 5. Employer's / Business' Telephone No. <i>No. Telefon Majikan / Syarikat</i> | 5. <input type="text"/> |
| 6. Does life assured have any insurance with other insurers? <i>Adakah hayat yang diasuranskan mempunyai polisi dengan syarikat insurans yang lain?</i> If "Yes", please provide the details. <i>Jika "Ya", sila nyatakan butir-butir tersebut.</i> | 6. <input type="checkbox"/> Yes <i>Ya</i> <input type="checkbox"/> No <i>Tidak</i> |

| Policy No. <i>No. Polisi</i> | Company <i>Syarikat</i> |
|------------------------------|-------------------------|
| <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> |

B. PAYMENT MODE CARA PEMBAYARAN

How do you wish to receive your claims cheque? *Bagaimana anda ingin menerima cek tuntutan anda?*

Direct credit (please attach Direct Credit Form for Claims) *Kredit Langsung (sila sertakan Borang Kredit Langsung bagi Tuntutan)*

Mail to current correspondence address. *Mel ke alamat surat-menyurat terkini*

Through authorised personnel to collect cheque (please attach Letter of Authorisation). *Melalui nama yang diberi kuasa untuk mengutip cek bagi pihak (sila sertakan Surat Kebenaran)*

To be collected by assured at Great Eastern's Office at
Dituntuti oleh asured di Pejabat Great Eastern

C. RECORD OF MEDICAL CONSULTATIONS REKOD RAWATAN PERUBATAN

(1) Give below the details of all doctors or specialists who have been consulted in connection with your disability:-
Berikan butir-butir doktor atau pakar yang merawat anda untuk hilang upaya di bawah:-

| Name <i>Nama</i> | Address <i>Alamat</i> | Consultation Date <i>Tarikh Rawatan</i> |
|----------------------|-----------------------|---|
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

(2) If you were admitted to a hospital or similar institution, please supply the following details:
Jika anda dimasukkan ke hospital atau lain-lain institusi, berikan butir-butir berikut:

| Name of hospital or institution <i>Nama hospital atau institusi</i> | Date of Admission <i>Tarikh Masuk</i> | Date of Discharge <i>Tarikh Keluar</i> |
|---|---------------------------------------|--|
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

(3) Please provide the name and address of your regular doctor/clinic if different from above (1) or (2) :-
Sila berikan nama dan alamat pegawai perubatan/klinik yang anda biasa berjumpa, jika lain daripada (1) atau (2) yang di atas :-

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D. GENERAL UMUM

| | |
|--|--|
| <p>1. What is the highest level of education do you have? <i>Tahap pendidikan tertinggi yang diperolehi?</i></p> <p>2. Are you currently confined to <i>Adakah anda kini terlanjar di</i></p> <p>3. When were you last able to work? <i>Tarikh terakhir anda boleh bekerja?</i></p> <p>4. State the date when you are expected to resume your work and daily activities. <i>Nyatakan tarikh anda dijangka kembali bekerja dan menjalankan aktiviti harian anda.</i></p> <p>5. If your service is terminated, please confirm the effective date. <i>Jika perkhidmatan anda ditamatkan, sila nyatakan tarikh berkuatkuasa.</i></p> | <p>1. <input type="checkbox"/> Primary <i>Sekolah rendah</i> <input type="checkbox"/> Degree <i>Ijazah</i> <input type="checkbox"/> Secondary <i>Sekolah menengah</i> <input type="checkbox"/> Post Graduate <i>Lepasan Ijazah</i> <input type="checkbox"/> Diploma <i>Diploma</i> <input type="checkbox"/> Others <i>Lain-lain</i> _____</p> <p>2. <input type="checkbox"/> Bed <i>Katil</i> <input type="checkbox"/> House <i>Rumah</i> <input type="checkbox"/> Hospital <i>Hospital</i></p> <p>3. <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) <i>(hh/bb/tttt)</i></p> <p>4. <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) <i>(hh/bb/tttt)</i></p> <p>5. <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) <i>(hh/bb/tttt)</i></p> |
|--|--|

E. PARTICULARS OF OCCUPATION BUTIR-BUTIR PEKERJAAN

Please list the jobs held in the past 3 years. *Senaraikan pekerjaan anda untuk tempoh 3 tahun yang lepas.*

| Dates (From - To) <i>Tarikh (Dari - Hingga)</i> | Job Title <i>Nama Jawatan</i> | Employer's Address <i>Alamat Majikan</i> | Exact Duties of Work <i>Jenis Kerja Sebenar</i> | Average Monthly Income (RM) <i>Pendapatan Purata Bulanan (RM)</i> |
|--|----------------------------------|---|--|--|
| | | | | |
| | | | | |
| | | | | |
| | | | | |

F. PARTICULARS OF LATEST EMPLOYMENT BUTIR-BUTIR PEKERJAAN TERKINI (SILA NYATAKAN DENGAN LANJUT)**WORK AREA SKOP PEKERJAAN**

| | |
|---|--|
| <p>1. What kind of environment do you work in? <i>Persekitaran tempat kerja anda?</i></p> <p>2. Are you in management or supervisory capacity? <i>Adakah anda menjalankan tugas-tugas pengurusan atau penyeliaan?</i></p> <p>3. Do you operate any machinery or special equipments? <i>Adakah anda mengendalikan mesin atau alat-alat khas yang lain?</i></p> | <p>1. <input type="checkbox"/> Office <i>Pejabat</i> <input type="checkbox"/> Factory <i>Kilang</i> <input type="checkbox"/> Others <i>Lain-lain</i> _____</p> <p>2. <input type="checkbox"/> Yes <i>Ya</i> <input type="checkbox"/> No <i>Tidak</i></p> <p>3. <input type="checkbox"/> Yes <i>Ya</i> <input type="checkbox"/> No <i>Tidak</i></p> |
|---|--|

JOB SKILLS KEMAHIRAN PEKERJAAN

| | |
|--|---|
| <p>4. What is the qualification needed for the job? <i>Kelulusan yang diperlukan dalam pekerjaan anda?</i></p> <p>5. Any special skills required? <i>Adakah kemahiran khas diperlukan?</i></p> <p>6. What level of practical experience is required? <i>Apakah tahap pengalaman praktikal yang diperlukan?</i></p> | <p>4. _____</p> <p>5. _____</p> <p>6. _____</p> |
|--|---|

G. TRAVEL & BUSINESS HOURS PERJALANAN KE TEMPAT KERJA DAN WAKTU BEKERJA

| | |
|--|---|
| <p>1. What is your normal working hours and days? <i>Apakah waktu dan hari bekerja yang biasa?</i></p> <p>2. Are you required to work on shift, Sunday or on-call? <i>Adakah anda diperlukan bekerja syif, pada hari Ahad atau bila dipanggil?</i></p> <p>3. How do you go to work? <i>Bagaimanakah anda pergi ke tempat kerja?</i></p> <p>4. What is the distance of travel to go to your normal place of work? <i>Jarak perjalanan ke tempat kerja anda?</i></p> | <p>1. _____</p> <p>2. _____</p> <p>3. _____</p> <p>4. _____</p> |
|--|---|

5. Does your work require you to: *Adakah pekerjaan anda memerlukan anda untuk:*

| | |
|--|--|
| <input type="checkbox"/> Driving a car <i>Memandu kereta</i> | <input type="checkbox"/> Carrying heavy loads <i>Membawa barangan berat</i> |
| <input type="checkbox"/> Driving other vehicles <i>Memandu kenderaan lain</i> | <input type="checkbox"/> Lifting heavy loads <i>Mengangkat barangan berat</i> |
| <input type="checkbox"/> Climbing ladders or heights <i>Memanjat tangga atau tempat tinggi</i> | <input type="checkbox"/> Crawling or kneeling <i>Merangkak atau melutut</i> |
| <input type="checkbox"/> Travelling away from your normal place of work <i>Keluar dari tempat kerja yang biasa</i> | |
| <input type="checkbox"/> Other physical exertions. Please specify. <i>Lain-lain penggunaan tenaga fizikal. Sila nyatakan.</i> | |

H. TO BE COMPLETED BY A SELF-EMPLOYED PERSON ONLY
UNTUK DIISI OLEH ORANG YANG BEKERJA SENDIRI SAHAJA

| | |
|---|----------|
| 1. Please name your business/Company <i>Berikan nama perniagaan/Syarikat anda</i> | 1. _____ |
| 2. What is the nature of your business? <i>Jenis perniagaan anda?</i> | 2. _____ |
| 3. Are there any other proprietors or directors of the business? How many? <i>Adakah terdapat pemilik atau pengarah yang lain di dalam perniagaan ini? Berapa orang?</i> | 3. _____ |
| 4. Please provide your business registration number and your Company registration number, if incorporated. <i>Sila berikan no. pendaftaran perniagaan atau Syarikat, jika didaftarkan.</i> | 4. _____ |

I. TO BE COMPLETED IF DISABILITY CAUSED BY AN ACCIDENT
UNTUK DIISIKAN JIKA HILANG UPAYA DISEBABKAN OLEH KEMALANGAN

| | |
|---|---|
| 1. When did the accident happen? <i>Bila kemalangan berikut berlaku?</i> | 1. <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) _____ a.m. / p.m. <i>(hh/bb/tttt) pagi / petang</i> |
| 2. Where did the accident happen? <i>Di mana kemalangan tersebut berlaku?</i> | 2. _____ |
| 3. Describe in detail how the accident happened. <i>Nyatakan secara terperinci bagaimana kemalangan berlaku</i> | 3. _____ |
| 4. Describe the extent of the injuries sustained in the accident. <i>Nyatakan tahap kecederaan yang dialami akibat kemalangan.</i> | 4. _____ |

J. TO BE COMPLETED IF DISABILITY CAUSED BY AN ILLNESS
UNTUK DIISIKAN JIKA HILANG UPAYA DISEBABKAN OLEH PENYAKIT

| | |
|---|---|
| 1. Please fully describe the condition or the symptoms. <i>Nyatakan dengan terperinci keadaan atau tanda-tanda penyakit anda.</i> | 1. _____ |
| 2. When did the symptoms/condition first appear? <i>Bilakah tanda-tanda/keadaan itu mula-mula timbul?</i> | 2. <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) <i>(hh/bb/tttt)</i> |
| 3. When did you first consult doctor for the symptoms? <i>Bilakah anda berjumpa doktor buat pertama kali mengenai tanda-tanda penyakit anda?</i> | 3. <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) <i>(hh/bb/tttt)</i> |
| 4. What is the exact diagnosis? <i>Apakah keputusan diagnosis?</i> | 4. _____ |
| 5. When was the diagnosis first made known to you? <i>Bilakah anda diberitahu mengenai diagnosis anda?</i> | 5. <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) <i>(hh/bb/tttt)</i> |
| 6. Provide the name and address of the doctor who had made the diagnosis? <i>Berikan nama dan alamat doktor yang telah membuat diagnosis tersebut?</i> | 6. _____ |
| 7. What tests or investigations were done to confirm the diagnosis? <i>Apakah ujian atau penyiasatan yang telah dibuat untuk mengesahkan diagnosis itu?</i> | 7. _____ |
| 8. What are the treatments you undergoing currently? <i>Apakah rawatan yang diterima sekarang?</i> | 8. _____ |
| 9. Were you suffering from any other illness or related conditions prior to the onset of the disability? Please state the illness or condition and the details of treatment (by whom, address and when). <i>Adakah anda menghidap apa-apa penyakit lain atau keadaan yang berkaitan sebelum hilang upaya bermula? Sila nyatakan penyakit atau keadaan dan butir-butir rawatan (oleh siapa, alamat dan bila).</i> | _____ |

DECLARATION & AUTHORISATION BY THE ASSURED/LIFE ASSURED
PENGAKUAN & PEMBERIKUASA OLEH ASURED/HAYAT YANG DIASURANSKAN

I declare the above answers are true, complete and correct, and agree that if I have made, or shall make any untrue statement, or suppressed or concealed any material fact; my/the Life Assured's right to be compensated shall be absolutely forfeited. I, the Life Assured/Assured, hereby authorise and give my consent to any doctor, medical practitioner, physician, hospital, laboratory, surgeon, nurse, medical staff, clinic or insurance company or other organization, institutions or persons that may have any records or knowledge of my/Life Assured's health or medical history ("Information Provider"), to provide such information to GREAT EASTERN LIFE ASSURANCE (MALAYSIA) BERHAD (93745-A) ("the Company") and its authorised service provider and/or its employees in order to process my insurance claim. I, the Life Assured/Assured, expressly waive on behalf or myself or any person who shall have any claim or interest in any policy hereunder, all provision of law or professional ethics forbidding any Information Provider from disclosing any information acquired while attending to me in a professional capacity. I, the Life Assured/Assured/Claimant, hereby authorise and give my consent, to the deduction of monies due to the Company from the claim proceeds payable pursuant to any policy hereunder, including but not limited to any Automatic Premium Loan, Cash Loan, overdue interests, premium due, advance benefit paid, erroneous payment and/or payment made in excess of any claim amount. This authorisation shall irrevocably bind my successors and assigns and shall remain valid notwithstanding my death or incapacity, and a copy of this form shall be effective and valid as the original.

Saya mengaku bahawa jawapan di atas adalah benar. Saya, Hayat Yang Diasuranskan/Asured, dengan ini memberi kuasa dan mengizinkan mana-mana pegawai perubatan, doktor, pakar bedah, klinik, hospital, pusat perubatan, syarikat insurans atau organisasi, institut atau orang perseorangan ("Pemberi Maklumat") yang mungkin mempunyai apa-apa rekod atau mengetahui pekerjaan, kewangan, kesihatan atau sejarah perubatan saya untuk memberi maklumat kepada GREAT EASTERN LIFE ASSURANCE (MALAYSIA) BERHAD (93745-A) ("pihak Syarikat") atau mana-mana ejen/kakitangannya yang diberikuasa. Saya juga tidak ragu-ragu untuk mengetepikan bagi pihak saya dan/atau sebagai waris terdekat Asured dan untuk harta pusakanya segala peruntukan undang-undang atau etika profesional yang menghalang Pemberi Maklumat daripada memberi maklumat berkenaan mengenai saya dalam bidang kuasa sebagai profesional dan/atau pelanggan dan saya juga memberi pelepasan kepada Pemberi Maklumat ejen/kakitangannya daripada apa-apa liabiliti kerana memberi maklumat tersebut kepada pihak Syarikat. Saya, Hayat yang Diasuranskan/Asured/Penuntut dengan ini memberi kuasa dan kebenaran untuk menolak wang yang perlu dibayar kepada Syarikat daripada jumlah tuntutan yang boleh dibayar menurut sebarang polisi di bawah ini, termasuk dan tidak terhad kepada sebarang Pinjaman Premium Automatik, Pinjaman Tunai, tunggakan faedah, premium yang perlu dibayar, manfaat yang telah dibayar lebih awal, kesilapan pembayaran dan/atau pembayaran yang telah melebihi sebarang aman tuntutan. Surat pemberikuasa/kebenaran ini adalah muktamad dan salinannya juga memberi hak dan pengesahan yang sama dengan yang asal.

Name *Nama* _____

NRIC No. *No. KP* _____

Date *Tarikh* _____

Signature of Life Assured

Tandatangan Hayat yang Diasuranskan

Name *Nama* _____

NRIC No. *No. KP* _____

Date *Tarikh* _____

Signature of the Assured

Tandatangan Asured

(If different from the Life Assured)

(Jika lain daripada Hayat yang Diasuranskan)

Name *Nama* _____

NRIC No. *No. KP* _____

Tel. No. _____

No. Telefon

Address _____

Alamat

Date *Tarikh* _____

Signature of Witness

Tandatangan Saksi

AGENT'S / OFFICER'S DECLARATION PENGAKUAN EJEN / PEGAWAI

I hereby declare that I have sighted the original *NRIC/passport/birth certificate of the life assured and assured and verified the identity of the life assured and assured through the use of such *NRIC/passport/birth certificate. *Saya mengesahkan identiti hayat yang diasuranskan dan asured setelah melihat *kad pengenalan/pasport/sijil kelahiran yang asli.*

Name *Nama* _____

Agent No. / Staff ID _____

No. *Ejen / ID* _____

Pegawai _____

Date *Tarikh* _____

Signature of *agent / officer

*Tandatangan *ejen / pegawai*

TOTAL & PERMANENT DISABILITY CLAIM DOCTOR'S STATEMENT

| | |
|---------------------------------|---|
| Policy No. <input type="text"/> | New NRIC No. <input type="text"/> - <input type="text"/> - <input type="text"/> |
| No. Polisi <input type="text"/> | No. KP Baru <input type="text"/> |
| Policy No. <input type="text"/> | Old NRIC/Birth Certificate/ Passport No. <input type="text"/> |
| No. Polisi <input type="text"/> | No. KP Lama/Sijil Kelahiran/Pasport <input type="text"/> |
| Policy No. <input type="text"/> | Name of Life Assured _____ |
| No. Polisi <input type="text"/> | Nama Hayat yang Diasuranskan _____ |

The above name is insured with GREAT EASTERN LIFE ASSURANCE (MALAYSIA) BERHAD against the happening of certain contingent events associated with his / her health. A claim has been submitted in within the coverage of a Critical Illness benefit and to enable us to assess the claim, kindly complete this confidential report.
(For any medical report fee incurred in completing this form, it will be borne by claimant)

1. Are you the Life Assured 's usual medical attendant? Yes No
If "YES", since what date? / / (dd/mm/yyyy)

2. Has the Life Assured previously suffered from or been detected to have hypertension, diabetes, angina, hyperlipidaemia, cardiovascular disease, transient ischaemic attack, neurological disorders, renal disease, hepatitis B or C, autoimmune disorder or any other significant illnesses?
 Yes No
If "YES", please provide the following:

| Medical Condition | Date of Diagnosis | Medication / Treatment | Name of Treating Doctor | Name and Address of Clinic / Hospital |
|-------------------|-------------------|------------------------|-------------------------|---------------------------------------|
| | | | | |
| | | | | |

3. (i) Date when Life Assured FIRST consulted you for the illness. (i) / / (dd/mm/yyyy)
(ii) Date(s) of subsequent consultation(s) / follow up(s) (ii) _____

4. Please state the symptoms presented during the date of FIRST consultation, as stated in Question 3, and for how long the Life Assured had been experiencing these symptoms.

| Symptoms | Date symptoms first presented (dd/mm/yyyy) |
|----------|--|
| (a) | |
| (b) | |

What is the source of this information?
 Life Assured
 Referring doctor
 Name of doctor and hospital / clinic: _____
 Others, please specify: _____

5. Diagnosis

| | |
|---|--|
| (i) Please describe the full and exact diagnosis. | (i) _____ |
| (ii) Date when the illness was FIRST diagnosed | (ii) <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) |
| (iii) Diagnosis was FIRST made by (name of doctor and hospital) | (iii) _____ |
| (iv) Date when Life Assured FIRST became aware of the illness. | (iv) <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) |
| (v) Date when diagnosis was first made to the Life Assured | (v) <input type="text"/> / <input type="text"/> / <input type="text"/> (dd/mm/yyyy) |
| (vi) What was the exact information conveyed to the Life Assured? | (vi) _____ |

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| | |
|---|----------------------|
| 6. (i) Type of investigations / tests done to confirm the diagnosis | (i) _____ _____ |
| (ii) Type of treatments given and his / her response to the treatments. | (ii) _____ _____ |
| 7. (i) Life Assured's occupation before disability | (i) _____ |
| (ii) Nature of duties of the occupation in 7 (i) | (ii) _____ _____ |
| (iii) How does the Life Assured's disability prevent him / her from performing the above listed duties of his / her occupation? | (iii) _____ _____ |

8. Did the Life Assured consult other doctors for this condition or its symptoms BEFORE he / she consulted you?

Yes No

If "YES", please provide the following:

| Name of Doctor | Name of Clinic/Hospital and Address | Date of First Consultation |
|----------------|-------------------------------------|----------------------------|
| | | |
| | | |

Question 9 to be completed if disability caused by an accident

| | |
|---|--|
| 9. (i) Is the condition a result of an accident? | (i) <input type="checkbox"/> Yes <input type="checkbox"/> No If "YES", please state the date of accident □□ / □□ / □□□□ (dd/mm/yyyy) |
| (ii) Describe in detail how the accident happened | (ii) _____ _____ |
| (iii) Was the Life Assured under the influence of alcohol / drug at the time of accident? | (iii) <input type="checkbox"/> Yes <input type="checkbox"/> No If "YES", please state the blood alcohol content/drug type and quantity consumed. _____ |
| (iv) Is the condition self-inflicted? | (iv) <input type="checkbox"/> Yes <input type="checkbox"/> No If "YES", please provide full details _____ |

Please complete the Question 11 to 20 based on your latest detailed examination at the date in Question 10.

| | |
|--|-----------------------------|
| 10. Last examination / consultation date | □□ / □□ / □□□□ (dd/mm/yyyy) |
|--|-----------------------------|

| | |
|--|----------------|
| 11. Please describe fully the nature of the Life Assured's disabilities. | _____ _____ |
|--|----------------|

| 12. Vision (Visual Acuity) | <table border="1" style="width: 100%;"> <thead> <tr> <th></th> <th style="width: 25%;">Right</th> <th style="width: 25%;">Left</th> </tr> </thead> <tbody> <tr> <td>Normal</td> <td></td> <td></td> </tr> <tr> <td>Impaired</td> <td></td> <td></td> </tr> <tr> <td>Scores based on Metric Acuity</td> <td></td> <td></td> </tr> </tbody> </table> <p>Remarks: _____</p> | | Right | Left | Normal | | | Impaired | | | Scores based on Metric Acuity | | |
|-------------------------------|--|------|-------|------|--------|--|--|----------|--|--|-------------------------------|--|--|
| | Right | Left | | | | | | | | | | | |
| Normal | | | | | | | | | | | | | |
| Impaired | | | | | | | | | | | | | |
| Scores based on Metric Acuity | | | | | | | | | | | | | |

| 13. Hearing | <table border="1" style="width: 100%;"> <thead> <tr> <th></th> <th style="width: 25%;">Right</th> <th style="width: 25%;">Left</th> </tr> </thead> <tbody> <tr> <td>Normal</td> <td></td> <td></td> </tr> <tr> <td>Impaired</td> <td></td> <td></td> </tr> <tr> <td>Scores based on speech reception threshold</td> <td style="text-align: center;">dB</td> <td style="text-align: center;">dB</td> </tr> </tbody> </table> <p style="text-align: center;">(Supported by an Audiometry results)</p> <p>Remarks: _____</p> | | Right | Left | Normal | | | Impaired | | | Scores based on speech reception threshold | dB | dB |
|--|---|------|-------|------|--------|--|--|----------|--|--|--|----|----|
| | Right | Left | | | | | | | | | | | |
| Normal | | | | | | | | | | | | | |
| Impaired | | | | | | | | | | | | | |
| Scores based on speech reception threshold | dB | dB | | | | | | | | | | | |

| | |
|------------------------|--|
| 14. Function of speech | <input type="checkbox"/> Clear and understandable <input type="checkbox"/> Slurred <input type="checkbox"/> Unable to speak <p>Remarks: _____</p> |
|------------------------|--|

| | |
|------------------------|--|
| 15. Cognitive function | <input type="checkbox"/> Normal <input type="checkbox"/> Poor comprehension <input type="checkbox"/> Difficult with logic and reasoning <input type="checkbox"/> Memory loss <p>Remarks: _____</p> |
|------------------------|--|

16. General examination findings:

(i) Are there any abnormal movements or abnormal gait? (Please provide full details) (i) _____

(ii) Is there any muscle wasting? (Please provide full details) (ii) _____

(iii) If there are any other significant examination findings, please provide the details. (iii) _____

17. Examination of the Limbs

(i) Please indicate the muscle power of the various joint in the table below with the maximum grade of 5.

| Upper Limbs | Right | Left |
|-------------|-------|------|
| Shoulder | | |
| Elbow | | |
| Wrist | | |
| Grip | | |
| Lower Limbs | Right | Left |
| Hip | | |
| Knee | | |
| Ankle | | |

Remarks: _____

(ii) Please indicate the Range of Movement of the various joint in the table below.

| Upper Limbs | Right | Left |
|-------------|-------|------|
| Shoulder | | |
| Elbow | | |
| Wrist | | |
| Finger(s) | | |
| Lower Limbs | Right | Left |
| Hip | | |
| Knee | | |
| Ankle | | |

Remarks: _____

18. Assessment of Activities of Daily Living

| Activities of Daily Living | Not Limited | Limited | Incapable |
|---|-------------|---------|-----------|
| Transfer (Getting in & out of a chair without physical assistance) | | | |
| Mobility (Ability to move from room to room without physical assistance) | | | |
| Continence (Ability to voluntarily control bowel & bladder functions so as to maintain personal hygiene) | | | |
| Dressing (Putting on & taking off all necessary items of clothing without assistance of another person) | | | |
| Bathing / Washing (Ability to wash in the bath or shower, including getting in & out of bath or shower or wash by any other means without assistance of another person) | | | |
| Eating (All task of getting food into the body without assistance of another person) | | | |

| | |
|---|--|
| <p>19. (i) Is Life Assured's disability progressively worsening, stagnant or recovering? (ii) Is full recovery expected?</p> <p>(iii) Is Life Assured confined to a home, hospital or other institution that provides constant care and medical attention? If "YES", since what date?</p> | <p>(i) _____</p> <p>(ii) <input type="checkbox"/> Yes <input type="checkbox"/> No If "YES", please state approximate period taken for full recovery from now. _____ If "NO", please state the extent of recovery and approximate period taken for the stated extent of recovery from now. _____ _____</p> <p>(iii) _____ _____ _____ (dd/mm/yyyy)</p> |
|---|--|

| | |
|---|---|
| <p>20. (i) Is the Life Assured able to perform all the normal duties of his / her usual occupation? (ii) If he / she is unable to return to his/her usual occupation, is he / she able to engage in any other occupation? (a) What types of occupation can he / she be engaged in? (b) When is he / she expected to engage in these occupations?</p> | <p>(i) <input type="checkbox"/> Yes <input type="checkbox"/> No If "YES", when is he/she expected to return to his/her usual occupation? _____/_____/_____ (dd/mm/yyyy)</p> <p>(ii) <input type="checkbox"/> Yes <input type="checkbox"/> No (a) _____ (b) ____/____/_____ (dd/mm/yyyy)</p> |
|---|---|

| | |
|---|--|
| <p>21. Is the Life Assured physically or mentally incapacitated from ever continuing in any employment?</p> | <p><input type="checkbox"/> Yes <input type="checkbox"/> No If "YES", when did such disability commence? _____/_____/_____ (dd/mm/yyyy)</p> |
|---|--|

| | |
|---|--|
| <p>22. Is the Life Assured certified to be Total and Permanent Disabled? (i) If "YES", when did the Life Assured certified to be Total and Permanent Disabled? (ii) If the incapacity of the Life Assured cannot be confirmed upon examination or ascertained at this moment, would you recommend a review of his/her condition in the near future?</p> | <p><input type="checkbox"/> Yes <input type="checkbox"/> No (i) ____/____/_____ (dd/mm/yyyy) (ii) <input type="checkbox"/> Yes <input type="checkbox"/> No If "YES", when is the next review / examination of the condition scheduled? _____/_____/_____ (dd/mm/yyyy)</p> |
|---|--|

23. Please provide us with any other additional information that will enable the Company to assess this claim. Please enclose copies of laboratory test result, if any.

DECLARATION: TO BE COMPLETED BY THE ATTENDING PHYSICIAN / SPECIALIST

I, the undersigned, certify that I have examined the above Life Assured and that I have answered the above questions are true and to the best of my knowledge and belief.

| | |
|---|--|
| <div style="border: 1px solid black; height: 100%; width: 100%;"></div> <p>Signature and Official Stamp</p> | <p>Name: _____</p> <p>Address: _____</p> <p>Date: ____/____/_____ (dd/mm/yyyy)</p> |
|---|--|